

## NOTICE OF MEETING AND AGENDA

### SPECIAL MEETING OF THE INSURANCE, BENEFITS & LEGISLATIVE COMMITTEE and BOARD OF RETIREMENT\*

#### LOS ANGELES COUNTY EMPLOYEES RETIREMENT ASSOCIATION

300 North Lake Avenue, Suite 810  
Pasadena, CA 91101

March 7, 2013 - 9:00 A.M.\*\*

#### COMMITTEE MEMBERS:

Alan Bernstein, Chair  
Vivian H. Gray, Vice Chair  
William de la Garza  
Shawn R. Kehoe  
Ed C. Morris, Alternate

- I. APPOINTMENT OF VOTING MEMBER(S) IN THE EVENT ONE OR MORE REGULAR COMMITTEE MEMBERS ARE ABSENT
- II. APPROVAL OF THE MINUTES OF THE REGULAR MEETING OF FEBRUARY 14, 2013
- III. FOR INFORMATION
  - A. Retiree Healthcare Division 2013-2014 Strategic Plan
  - B. Staff Activities Report for February, 2013
  - C. CIGNA & Anthem Blue Cross Claims Experience
  - D. Federal Legislation
    - Aon Hewitt Washington Report
- IV. MISCELLANEOUS
- V. PUBLIC COMMENT
- VI. GOOD OF THE ORDER  
  
(For discussion purposes only)
- VII. ADJOURNMENT

March 7, 2013

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**\*The Board of Retirement has adopted a policy permitting any member of the Board to attend a standing committee meeting open to the public. In the event five or more members of the Board of Retirement (including members appointed to the Committee) are in attendance, the meeting shall constitute a joint meeting of the Committee and the Board of Retirement. Members of the Board of Retirement who are not members of the Committee may attend and participate in a meeting of a Board Committee but may not vote on any matter discussed at the meeting. The only action the Committee may take at the meeting is approval of a recommendation to take further action at a subsequent meeting of the Board.**

**\*\*Although the meeting is scheduled for 9:00 a.m., it can start anytime thereafter, depending on the length of the Board of Retirement meeting preceding it. Please be on call.**

**Any documents subject to public disclosure that relate to an agenda item for an open session of the Committee, that are distributed to members of the Committee less than 72 hours prior to the meeting, will be available for public inspection at the time they are distributed to a majority of the Committee, at LACERA's offices at 300 North Lake Avenue, Suite 820, Pasadena, California during normal business hours from 9:00 a.m. to 5:00 p.m. Monday through Friday.**

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MINUTES OF THE SPECIAL MEETING OF THE  
INSURANCE, BENEFITS & LEGISLATIVE COMMITTEE  
and  
BOARD OF RETIREMENT\*

LOS ANGELES COUNTY EMPLOYEES RETIREMENT ASSOCIATION

GATEWAY PLAZA - 300 N. LAKE AVENUE, SUITE 810, PASADENA, CA 91101

MARCH 7, 2013, 9:45 A.M. – 10:35 A.M.

**COMMITTEE MEMBERS**

PRESENT: Alan Bernstein, Chair  
Vivian H. Gray, Vice Chair  
William de la Garza  
Shawn R. Kehoe  
Ed C. Morris, Alternate

**ALSO ATTENDING:**

BOARD MEMBERS AT LARGE

Marvin Adams  
Sadonya Antebi  
Yves Chery

STAFF, ADVISORS, PARTICIPANTS

Cassandra Smith  
Leilani Ignacio

Aon Hewitt

Kirby Bosley  
Helen Batsalkin

The meeting was called to order by Chairman Bernstein at 9:45 a.m.

- I. APPOINTMENT OF VOTING MEMBER(S) IN THE EVENT ONE OR MORE REGULAR COMMITTEE MEMBERS ARE ABSENT

All regular members of the Committee were present.

II. APPROVAL OF THE MINUTES OF THE REGULAR MEETING OF FEBRUARY 14, 2013

A motion was made by Mr. Kehoe, seconded by Ms. Gray, to approve the minutes of the regular meeting of February 14, 2013. The motion passed unanimously.

III. FOR INFORMATION

A. Retiree Healthcare Division 2013-2014 Strategic Plan

Ms. Smith discussed the Retiree Healthcare (RHC) Division Strategic Plan, both accomplishments for the past fiscal year and goals for the future.

Major accomplishments in 2012-2013 were:

- Completed the 2013-2014 premium negotiations and updates
- Improved turnaround time and customer service quality
- Continued participation in Medicare Part D RDS program and HHS ERRP program

Highlighted goals for 2013-2014 are:

- Continue due diligence visits to, and strengthen relationships with, all health plan carriers
- Explore wellness opportunities available to our members
- Continue to refine division structure to maximize service to members

Retiree Healthcare is looking toward the future by:

- Automation of correspondence
- Steadily moving toward electronic documents
- Anticipating and responding to changes in the healthcare environment

RHC plans to improve the member experience by:

- Electronic completion of enrollment forms
- Availability of EOC documents electronically
- Proactively assisting members with the transition from Active to Retired

Assuring high quality service will be done by:

- Installing checks and balances to reduce errors
- Automating procedures
- Identifying new efficiencies
- Structuring for service, including the Call Center, Operations, and Quality Assurance and Special Projects sections

III. FOR INFORMATION (Continued)

B. Staff Activities Report for February, 2013.

The staff activities report was discussed.

C. Cigna & Anthem Blue Cross Claims Experience

The Cigna & Anthem Blue Cross Claims Experience reports through January 2013 were discussed.

D. Federal Legislation

- Aon Hewitt Washington Report

Submitted for information only.

V. MISCELLANEOUS

VI. PUBLIC COMMENT

VII. GOOD OF THE ORDER

(For discussion purposes only)

VIII. ADJOURNMENT

The meeting adjourned at 10:35 a.m.

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