



LACERA SMS Terms and Conditions

August 28, 2026

Program Description

LACERA offers SMS text messaging to provide members and beneficiaries with information related to their retirement account and appointments. Messages are delivered to the mobile phone number you provide through My LACERA.

Opting In

You may opt in to receive SMS messages from LACERA by providing your mobile phone number through My LACERA. By opting in, you consent to receive text messages regarding your account and appointments.

Message Frequency

Message frequency varies depending on your interactions with LACERA and the services associated with your account.

Message and Data Rates

Message and data rates may apply. Charges are determined by your wireless carrier and are your responsibility.

Opting Out

You may opt out of receiving text messages at any time by replying STOP to any LACERA text message. After opting out, you will receive a confirmation message indicating that you have been unsubscribed and that no further messages will be sent.

Help and Member Support

For assistance, reply HELP to any LACERA text message or contact LACERA:
Phone: 800-786-6464
Website: lacera.gov

Carrier Disclaimer

Carriers are not liable for delayed or undelivered messages.

Privacy

LACERA is committed to protecting your privacy. For information about how LACERA collects, uses, and protects personal information, please review [LACERA's Privacy Statement](#).